# Reaching Patrons: Online Outreach for Libraries

Jennifer Koerber, Librarian Boston Public Library, Honan-Allston Branch



# **Why Online Outreach?**

- Increasingly, our users are online as much as off.
- We need to put ourselves out where they already are.
- They need to be able to find us, 24 hours a day.



# **Most importantly:**

• Online, everyone in the world is a potential patron.

Sign in



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Boston Public Library

Search

Advanced Search Preferences

### Web

Results 1 - 10 of about 26,600,000 for Boston Public Library. (0.18 seconds)

### Local results for public library near Boston, MA



A Boston Public Library www.bpl.org

700 Boylston St, Boston, 02116 - (617) 536-5400

\*\*\*\* 53 reviews - Get directions - More information

B French Library & Cultural Center www.frenchlib.org

53 Marlborough St, Boston, 02116 - (617) 912-0400

Get directions - More information

C Mary Baker Library for the Betterment of Humanity www.marybakereddylibrary.org

200 Massachusetts Ave, Boston, 02115 - (617) 450-7000

Get directions - More information

More local business results »

### **Boston Public Library Home Page**

Principal facilities located in **Boston**, Massachusetts. Besides acting as a circulating **library** for the **Boston** area (25 branches), **BPL** hosts a huge ...

www.bpl.org/ - 32k - Mar 4, 2007 - Cached - Similar pages

Electronic Resources - www.bpl.org/electronic/

Central Library - www.bpl.org/central/index.htm

General/Contact Info - www.bpl.org/general/index.htm

Branch Hours - www.bpl.org/general/hours.htm

More results from www.bpl.org »

### **BPL** Catalogs

The **Boston Public Library** has many catalogs and databases that contain information about the millions of books (over 7.5 million) and other materials held ... www.bpl.org/catalogs/index.htm - 21k - Cached - Similar pages



#### navigation

- Main page
- Community portal
- Featured content
- Current events
- Recent changes
- Random article
- About Wikipedia
- Contact us
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#### search

Allston Branch Library

Go

Search

#### toolbox

- What links here
- Related changes
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- Printable version
- Permanent link
- Cite this article

in other languages

discussion

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## Boston Public Library

From Wikipedia, the free encyclopedia

The Boston Public Library is the largest municipal public library in the United States 1 and was established in 1848, It was the first publicly supported municipal library in the United States and the first public library to allow people to borrow books and other materials. The Boston Public Library is also the library of last recourse 23 of the Commonwealth of Massachusetts; all adult residents of the state are entitled to borrowing and research privileges, and the library receives state funding.

#### Contents [hide]

- 1 Collections
- 2 History and Architecture
  - 2.1 The McKim Building
  - 2.2 Monumental inscriptions
  - 2.3 Bates Hall
  - 2.4 The Johnson Building
- 3 Art, Rare Books and Exhibits
- 4 Branch library system
- 5 Technology
- 6 References
- 7 External links
- 8 Gallery

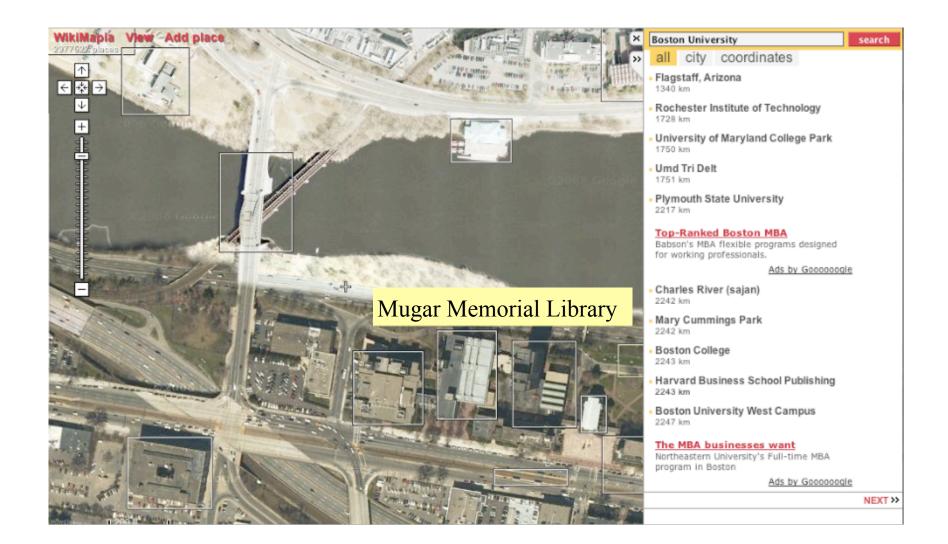


The Boston Public Library's McKim building with the campanile of Old South Church to the right

### Collections

[edit]

With 14.9 million volumes, the Boston Public Library is the third largest library in the United States,[3] In addition to its extensive circulating library, which includes works in many languages, the Boston Public Library's collection has special strengths in art and art history (available on the third floor of the McKim building) and American history (including significant research material), and maintains a depository of governmental





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Bay State College, MA

Search Maps

Search the map

Find businesses Get directions

## Maps

Sponsored Links

#### Bay State College Boston

Request a 2007 Enrollment Kit from Bay State College Boston BayState.College-Info.com

Results 1 - 10 of about 5,982,311 for Bay State College, MA - Modify search

Categories: School Colleges & Universities, Motels & Hotels



Quiznos Sub - more info »

401 Park Dr, Boston, MA (617) 859-7827 - call - ★★★☆☆

#### Boston Restaurants - MA, 02...

... We have 36 restaurants near Bay State College; Boston, MA. Quiznos Sub 401 Park Drive. Accepts Campusfood Cash restaurant is closed Opening @ 4:00 PM ... campusfood.com

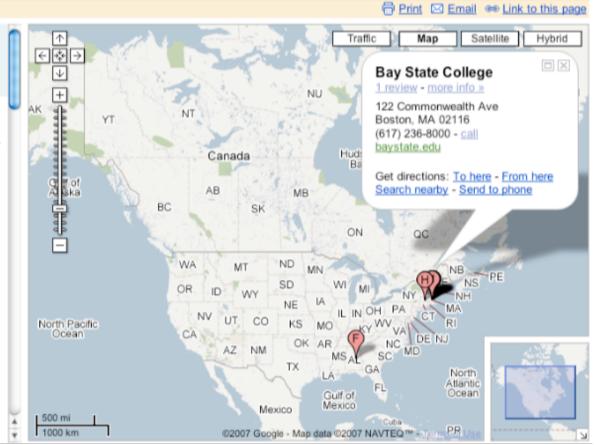


Sicilia's Pizzeria - more info »

840 Commonwealth Ave, Boston, MA (617) 566-0021 - call - ★★★★

#### Calzones Restaurants - Bost...

... We have 36 restaurants near Bay State College; Boston, MA. Sicilia's Pizzeria 840 Commonwealth Avenue. Accepts Campusfood Cash restaurant is closed ... campusfood.com







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## **LOCATE WIFI** SERVICE ACROSS THE STREET

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- Check out our Wi-Fi Guide for information on the basics of Wi-Fi, simple tips for setting up your own network, and easy-to-follow steps on how to connect to a Wi-Fi HotSpot.

#### SPECIAL PROMOTION:

Boingo Wireless - Sign up now and get your 2nd month FREE. Global Wi-Fi roaming software included!

Wilfi Location Directory:
1. Country (required) United States
2. State/Province
Massachusetts <u></u>
3. City
Allston
US Search by City/State OR Zip
Zip Code Search Radius
10 miles 💌
Network (optional)
- All Network Providers -
HotSpot Type (optional)
Library
Service Free Commercial
Show Wi-Fi Hot Spot Locations



#### Top 10 Wi-Fi US Cities:

New York - 624 Chicago - 307 San Francisco - 195 Atlanta - 174 Seattle - 167 Houston - 165 Austin - 149 San Diego - 145 Washington - 131 Pittsburgh - 127

#### Top 10 Wi-Fi Countries:

United States - 13515 United Kingdom - 6569 Germany - 4255 France - 2986 Japan - 2885 Italy - 919 Canada - 803 Denmark - 718 Sweden - 417

Spain - 370



## boston craigslist > event calendar

[ <u>help</u> ] [ <u>post</u> ]

boston | boston/camb/brook | northwest/merrimack | metro west | north shore | south shore

search for: in:	all community	Search only search titles	
	all community	has image	
	all event	, man mange	
[ Mon 05 Mor 22:43:53 ]	classes	CAMS & FRAUD ON CRAIGSLIST ]	
[ Mon, 05 Mar 22:43:53 ] [success [spoofed email warn		[ full text mode ] [ defend net neutrality! ]	
		[	
<< previous day	all for sale / wanted		next day>>
events> ( <u>view all events</u> )	all gigs		
2/19-3/5 CUSTOMIZED FRAGRANCE WORK	all housing all jobs		
2/19-3/5 Writing Contest	all personals		
2/21-3/5 Women's History Month events (Boston,		.)	
2/26-3/5 <u>Driver Education Courses</u> (Peabody)	all services offered		
2/26-3/5 <u>Jewelry Wholesale prices</u>			
2/26-3/5 I Want Candy (Boston)			
2/27-3/5 It's Ski Time Again at Whiteface (Lake I	Placid Area)		
3/1-3/5 PRINT PASSES - Free Advance MOVI	E Screening (Boston)		
3/5 Celebrity Author Series Event with Mayo	or Menino (Jamaica Plain	, MA)	
3/5 Boston Massacre Reenactment (Old State	e House)		
3/5 ISAGENIX Fat burning/impurities releas	se Cleansing programs 3/5	Tues. ( Dover, NH)	
3/5 * FREE * Skin Care Clinic			
3/5 <u>Meet Paul Revere</u> (Old State House)			
3/5 South Shore Women's Business Network	Norwood Luncheon		





Login: Username

GET THE WORD OUT

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POST YOUR L

LIST YOUR GROUP



ALLSTON, MA and 7 nearby communities

Set Active Radius: 2 miles

Explore Another Town

Local Events

Community Corner

**Groups & Organizations** 

**Shops & Services** 

Videos

Allston, MA > Events > ESL Conversation Group

## **ESL Conversation Group**

Tuesday, March 11, 2008 date:

11:30 AM to 3:30 PM time:

Boston Public Library - Honan-Allston Branch venue:

300 North Harvard Street address:

Allston, MA 02134

View map

posted by: Boston Public Library - Honan-Allston Branch

Tuesdays from 11:30 a.m. to 3:30 p.m.

Click to visit the site category: Schools and Libraries

Add Comment / Correction

PREVIOUS EVENT | NEXT EVENT ADD YOUR EVENT

#### **Browse Events**

<		Τ (	o d a	у	>	
S	М	Т	W	Т	F	S
24	25	26	27	28	29	-1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Sort by Category

Quick Trip To The Longfellow House

▼

17th-Century French Painting And Sculpture

18th-Century European Ceramics And Paintings

American Art At Harvard

#### Search Events

Full Text Titles Only GO

#### **Allston Resources**

#### Money Matters

Real Estate for Allston

Local Jobs

Mortgages / Loans

and more...

### Things To Do

Movie Times/ TV Listings

Local Food / Farmers' Markets

Restaurants

and more...

#### On-The-Go Essentials

Maps / Directions

Traffic

Train

Weather

Wi-Fi Hotepote

## Animals

Learn about Pet Behavior, Care and Abuse

Search for a Dog License

Adopt a pet from our Adoption Center

Learn about City Regulations on Pets

More services »

## Culture & Recreation

Enjoy the architecture of the McKim Building of the Boston Public Library →

Search the Catalogs at Boston Public Library →

List of all Boston Metro Museums □→

More services »

## Elderly »

View the list of services provided directly by the City of Boston

Did you enroll in the Medicare D

## Cars & Transportation »

Pay your Parking Ticket

Apply for a Resident Parking Sticker

Renew your Resident Parking Sticker

Latest Traffic Advisories

Taxi complaint and lost property form

Local Transit information at MBTA

Motor Vehicles Information at Massachusetts Registry of Motor Vehicles □→

More services »

## **Education & Schools**

Register at Boston Public Schools

Visit Boston Public Library to checkout their digital media, exibits and more..

Checkout the adult educational opportunities at Boston Center for Adult Education □→

More services »

#### Residental Electricity Purchase Options

Residents may now purchase electricity directly from a Competitive Power Supplier

Read details »

#### Citizen Alert Network Expands Citywide

The Alert Network allows police to instantly update registered users about crime, emergencies and oth important information.

Read details »

#### JustStolen.net

The Boston Police Department encourages residents to register valuables with JustStolen.net, a website that law enforcement can use to find the owners of recovere goods.

Read details »

## City Calendar »

See a listing of City Events and Public Meetings. View Calendar »

### Related Links

Mass.gov □→

Massachusetts State Government Web Site





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Hey, there! Log in / Register

The T Crime News by neighborhood Photos Boston English Boston All Night Boston Blogs

Home » Boston

## Mattapan

The most random highway destination sign in the Boston area

By adamg - 1/10/10 - 7:44 pm



## Improve Your Brain

Memory	Spatial Reasoning
Attention	Problem Solving
Focus	Fluid Intelligence
Speed	Stress
Language	Reaction Time
Visual Perception	General Health

New ways to help

Play Games >

www.lumosity.com

Ads by Google

#### Recent comments

- Looking on the bright side
- You can't expect the same
- Short circuit causes \$800,000 damage
- Thanks for all the responses!
- Commiserating on



We're Listening!



s Mobile version

ion Who's Who

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## H2otown

Maybe Watertown \*is\* paradise! Or it would be if we had a decent Indian restaurant...

Condo Watertown Ma

View thousands of homes for sale in Watertown, MA. Fast & free! Watertown, MA Real Estate

View MLS Listings, Get Real Estate Reports for Watertown, MA.

Ads by Google

## Good companies/Annoying Companies

Submitted by H2otown on Wed, 03/12/2008 - 12:22pm.

Leslie makes a rundown -- Plus: Tivo, UPS; Minus: Verizon, Doggie Day. Your pros and cons in the world of commerce?Leslie's Latest News: Good companies / Annoying companiesPowered by ScribeFire.









H2otown's blog • 🗩 add new comment • email this blog

## Footage

Submitted by H2otown on Wed, 03/12/2008 - 12:20pm.



## Recent comments

- Not a good idea
   20 hours 10 min ago
- Interactive map of meters that steal money
- 3 days 21 hours ago
- Robbed!
  - 4 days 5 hours ago
- I'll attend
   5 days 22 hours ago
- In fairness to our meter enforcement officers
  - 6 days 6 min ago
- Petition
  - 6 days 1 hour ago
- Parking meter robbery in Newton Centre
   6 days 1 hour ago
- Meter ppdate 3/17/08
   1 week 16 hours ago
- randy.f the guy by the door
  - 1 week 2 days ago
- The answer is simple 1 week 5 days ago

## don't make me

Search	
Search	

### User login

Username: *
Password: *

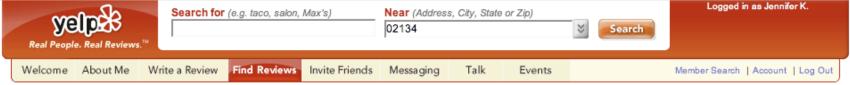
### Log in

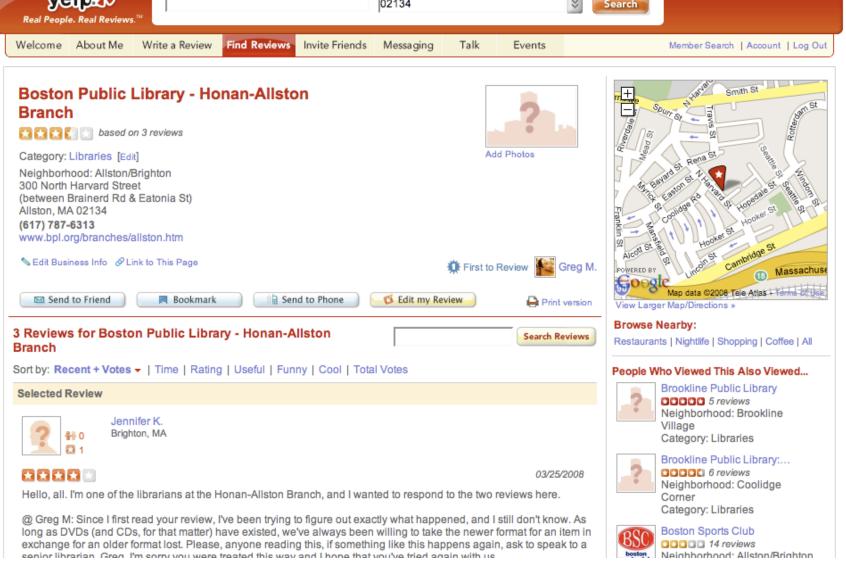
- Create new account
- Request new password

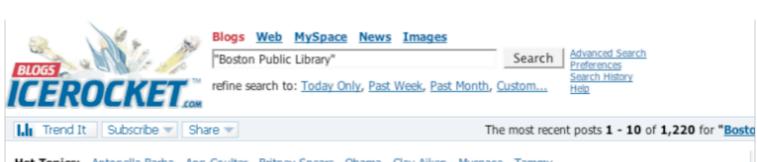
### **Current poll**

Opinion Polls & Market Researd

	Were you satisfied with snow plowing during the most recent storms?  Please select 1 answer.
0	Yes
0	No







Advanced Search

Sponsored Links

Preferences Search History

Hot Topics: Antonella Barba, Ann Coulter, Britney Spears, Obama, Clay Aiken, Myspace, Tammy Nyp, Vista

Boston Public Library

Find Businesses in Your Area Fast with Easy-to-Use AOL® Yellow Pages.

YellowPages.AOL.com

Boston Hotels

More ways to save on hotels near Boston Public Library in Boston.

www.priceline.com

### March 05, 2007

### Untitled <sup>□</sup>

... the various features the meetup website offers for organizers? And if the Starbucks was too crowded, did we know that the Boston Public Library... or objectivism, says he's from some "meetup steering committee" & he likes to check on local Boston groups to see how things are going & give us tips ...

### Links for 2007-03-04 [del.icio.us] <sup>□</sup>

... unusual and culturally significant books and artworks at a bunch of major institutions, including the Boston Public Library, the Metropolitan Museum of Art... on the European Commission to establish a new policy that would require all government-funded research to be made available to the public shortly after ...

23 hours ago · 455 words · P2P Foundation | Subscribe | Share | (Focus Exclude) | 64 blogs link

Learn More Sign Up! Explore | +

Search everyone's photos

Search -

## Library

ALL SIZES



New York Public Library

Looks like there's an end to all the touristy pics. I just got the call from the camera workshop and it is ready for pick up. Woo-hoo! Hopefully, fresh pics coming your way soon.



Uploaded on February 15, 2007 by ...like a chimp with coconuts

...like a chimp with coconuts' photostream



### This photo also belongs to:

Libraries and Librarians - Please tag the images you add! (Pool)

### Tags

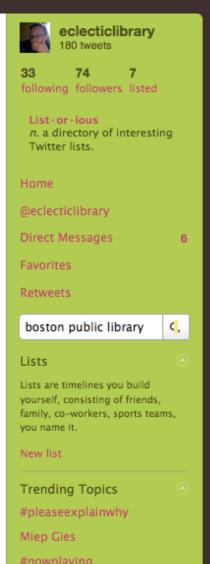
- \_MG\_7499
- New York Public Library
- library
- study
- studying
- books
- libs&libs
- librariesandlibrarians



http://ow.ly/VfY4

Home Profile Find People Settings Help Sign out

## 140 What's happening? Latest: okey doke - signing off from #il2009. Next stop, Boston! 2 update months ago Real-time results for boston public library Save this search DCpepper I'm legit! Just copped a boston public library card. about 4 hours ago from UberTwitter DanielPatrick1 I've lived in Boston for about 6 months and this my first time in the Boston public library at Copley...I think I'm in love. about 5 hours ago from Tweed whatsgoodBOSTON RT @seaportboston Check out the Made in MA film series Monday nights at 6 p.m. at the Boston Public Library! http://ow.ly/VfY4 about 7 hours ago from web tipsdeviajero RT @seaportboston: Check out the Made in MA film series Monday nights at 6 p.m. at the Boston Public Library! http://ow.ly/VfY4 about 7 hours ago from TweetDeck seaportboston Check out the Made in MA film series Monday nights at 6 p.m. at the Boston Public Library!





home I sign up I log in I help

Search! Try places, people, tags...

Go!

+ Bugs? Feedback? Leave it here!

You're near New York, NY

## **Boston Public Library**

700 Boylston St at Dartmouth St Boston, MA 02116 (617) 536-5400

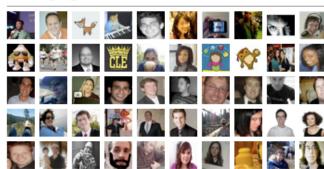


UNIQUE VISITORS





## WHO'S BEEN HERE



## FROM THE TOP 12 LISTS



Claude K. did this...

Check out the old section. It's some of the best architecture in the city. (1 day

## **TAGS**

Use tags to let people know what they can expect to find here:

## FROM THE TOP 12 LISTS



Claude K. did this...

Check out the old section. It's some of the best architecture in the city. (1 day



Emily B. did this...

Take an art & architecture tour (5 days ago) [Link]



Dawn R. did this...

The FREE Art and Architecture tour runs about an hour long and is an excellent overview of the buildings and their history. Check web site, as tour times vary throughout the week. (December 5, 2009) [Link]



Steve F. did this...

Skim through the presidential library to find out WTF o'l George W was doing pre 9/11 (October 9, 2009)



Joanne M. did this...

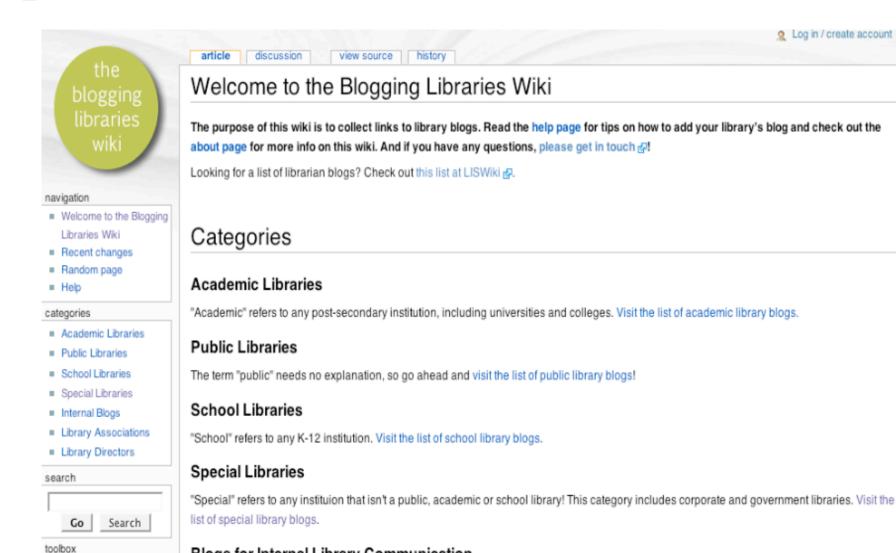
grab coffee at the cafe and sit outside by the fountain in the beautiful courtyard. (August 15, 2009)

## **TAGS**

Use tags to let people know what they can expect to find

- + library
- + wifi

about | press | privacy | terms | contact | @ 2010 foursquare



"Internal communication" are blogs used for internal staff communication within a library. Visit the list of internal library blogs.

Blogs for Internal Library Communication

What links here

Related changes



Home

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Friends Inbox 5

Jennifer Koerber Settings

Logout

Share

Settings

Search



Edit Page

Promote with an Ad

Suggest to Friends

Write something about Honan-Allston Branch.

#### Information

Location:

300 North Harvard Street Allston, MA, 02134

Phone:

617-787-6313

Mon:

12:00 pm - 8:00 pm

Tues:

10:00 am - 6:00 pm

Wed:

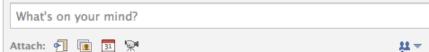
12:00 pm - 8:00 pm

Thurs:

10:00 am - 6:00 pm

Honan-Allston Branch Tomorrow, H&R Block will be at the Honan-Allston Branch with information about the American Recovery & Reinvestment Act. Stop by the library at 2pm with your questions or to listen to the questions of others. on Friday clear

Discussions + Wall Info Photos



Honan-Allston Branch

lust Fans

Honan-Allston Branch Tomorrow, H&R Block will be at the Remove Honan-Allston Branch with information about the American Recovery & Reinvestment Act. Stop by the library at 2pm with your questions or to listen to the questions of others.

Fri at 4:38pm - Comment - Like



Honan-Allston Branch This Saturday, December 5th, the Friends of the Honan-Allston Branch will host their annual Holiday Party and Book Sale. From 10a - 2p, join us for light refreshments and light entertainment for the whole family. Kids can join us in the Childrens' room for: 11a Drop-In Science for ages 8-12 1p Holiday Yodeling w/Kerr...

See More

December 3, 2009 at 11:27am · Comment · Like



Honan-Allston Branch On Saturday, October 10th, join us at the Honan-Allston Branch to listen to local historian Bill Marchione spin tales of Boston as it once was. He'll be reading selections from his most recent book, "Boston Miscellany," and will share his great store of Boston tidbits and insights.

#### Create an Ad

#### Boston Almost Free ×



Sign up to receive 1 ridiculously huge local coupon each day. The city's most popular restaurants, spas, events & more.

π<sup>Δ</sup>1 Like

#### Nintendo Wii for \$0.10



www.for10cents.com -Shopping site; Save up to 76% on brand new products, Bid to win, Bid





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One profile, one place where data about your institution and its services can be maintained, easily referenced, and syndicated across the Web

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- Build it FREE

  Load up your profile with information
- 2 Share it FREE
  Give access to vendors, consortium
  partners, funding bodies and others
- 3 Update it FREE
  Keep your profile current so workflows
  you've streamlined keep flowing

First time here?

### Get started!

Search for your institution to see if its Registry profile already exists

Search

Advanced search

Already have a Registry profile for your institution?

## Sign In

or

**Create a User Account** 

## **Ask A Librarian!**

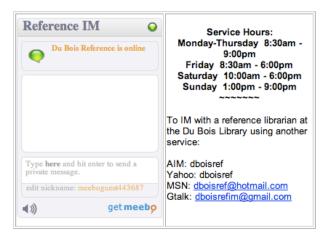
Mass. Trial Court Law Libraries > Ask a Librarian

The Trial Court Law Libraries offer four methods to contact a reference librarian:

Ask Us!	Service Descri	ption	
Char With	Chat with a legal reference librarian in real time over the web.		
Chat Live with a librarian!	Hours:	Monday - Friday 8:30 a.m 4:30 p.m. Wednesday 5:00 - 7:00 p.m.	
	<b>E-Mail</b> . Fill out a simple form to send your question to our reference staff. On weekdays, you can expect an answer in 24 hours or less.		
E-Mail a librarian!	Hours:	Submit your question anytime. Questions are answered Monday - Friday 8:30 a.m 4:30 p.m., usually within 24 hours of receipt.	
	<b>Telephone</b> . Click on the telephone to find a list of library locations with phone numbers.		
Call a librarian!	Hours:	Monday - Friday 8:30 a.m 4:30 p.m.	
	Visit a Law Library. Just like local public libraries, we are open to everyone. You can receive in-person legal referral assistance, borrow books, and use print and electronic resources. Click on the bookshelf to find a list of library locations, directions and phone numbers.		
Visit a Law Library!	Hours:	Monday - Friday 8:30 a.m 4:30 p.m.	



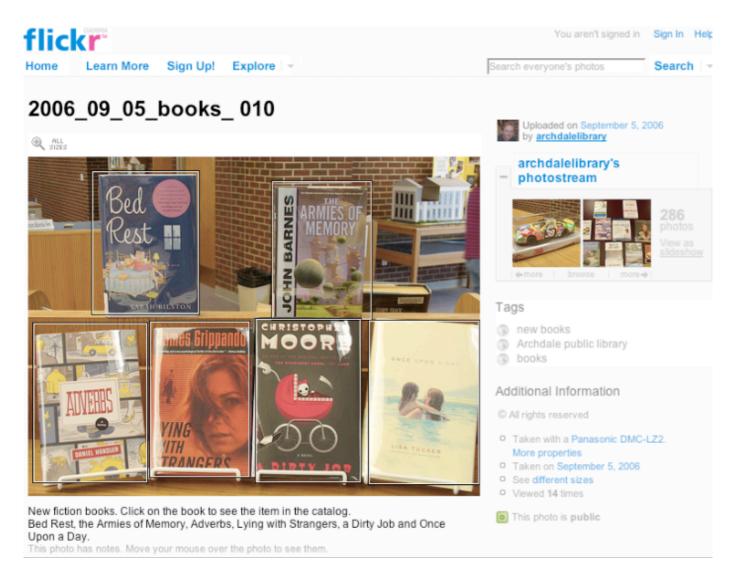
## Ask A Librarian Instant Messenger Reference Service



Please note: IM questions are taken on a first-come-first-served order. During busy times it may take longer to answer your IM if staff are busy helping patrons in-person at the Reference & Research Assistance Desk.

As an alternative to using IM Reference Service, you may email a librarian, call the Reference Desk at 413.545.0150, or visit the Reference Desk for assistance.





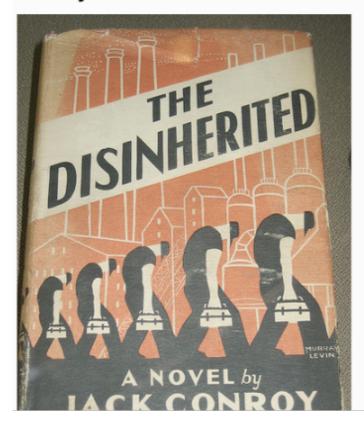
And if we go to the actual image...

You aren't signed in Sign In Help

Search everyone's photos

Search -

## Beinecke Rare Book and Manuscript Library



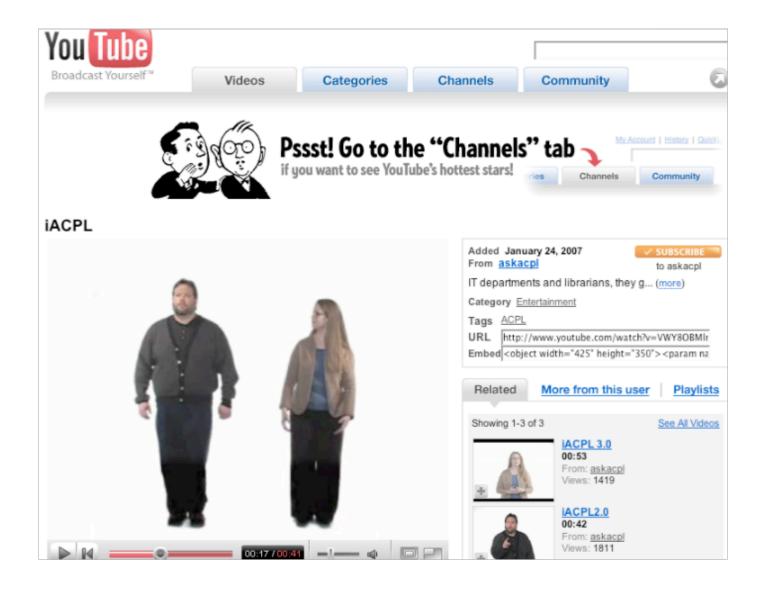


#### This photo also belongs to:



### Tags

- Beinecke Rare Book and Manuscript
- book design
- books
- libraries
- New Haven





### What is LibraryThing?

Go ahead and take the tour.

Enter what you're reading or your whole library—it's an easy, library-quality catalog. LibraryThing also connects you with people who read the same things.

#### What's good?

- Searches Amazon, the Library of Congress and 70 other world libraries.
- Get recommendations. Connect to people with similar libraries.
- Tag your books as on Del.icio.us and Flickr (eg., wwii, Victorian, philosophy of science, vampires, theology, dogs).
- Put your books on your blog.
- Export your data. Import from almost anywhere too.
- Enter 200 books for free, as many as you like for \$10 (year) or \$25 (life).

#### Check it out

- Go ahead and take the tour.
- Arrange your books on a virtual shelf or as a list.
- See users like sylphette, grbarr1 or wafflehouse.
- Books: Middlesex, The Horse and his Boy, Programming Ruby, Stitch 'N Bitch, The Structure of Scientific Revolutions, Don't Waste Your Life.
- Check out the <u>LibraryThing blog</u> to see how rapidly it's developing.
- And if the <u>buzz page</u> doesn't convince you, you cannot be convinced. Go away

Sign into	n account <u>or</u> your account ne only step)
user name	e
password	
	Submit

lost password? organization? terms of service

"Last week, one of these simple, brilliant ideas got built..." The Guardian (UK) email digest "The Wrap" by Andrew Brown

"LibraryThing appears poised to turn the cataloging of books into a form of communal recreation."

Christian Science Monitor

"It's six kinds of wonderful. It's all the wonderful."

alsafi

( much more )



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Instantly share things you find online with your friends on Facebook, MySpace or any other web site. Email clips, post them directly to your blog and more.

Start clipping!



ClipCast

With a ClipCast you can share things you find online with your friends on Facebook, MySpace, or anywhere else.

Start Your Own ClipCast





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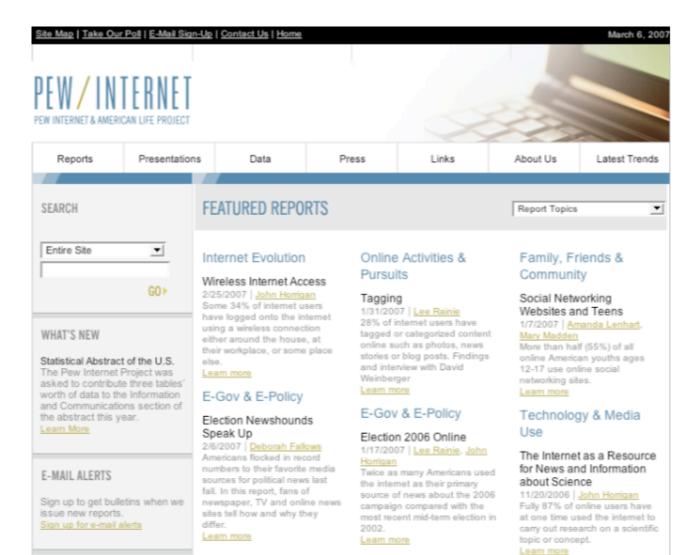


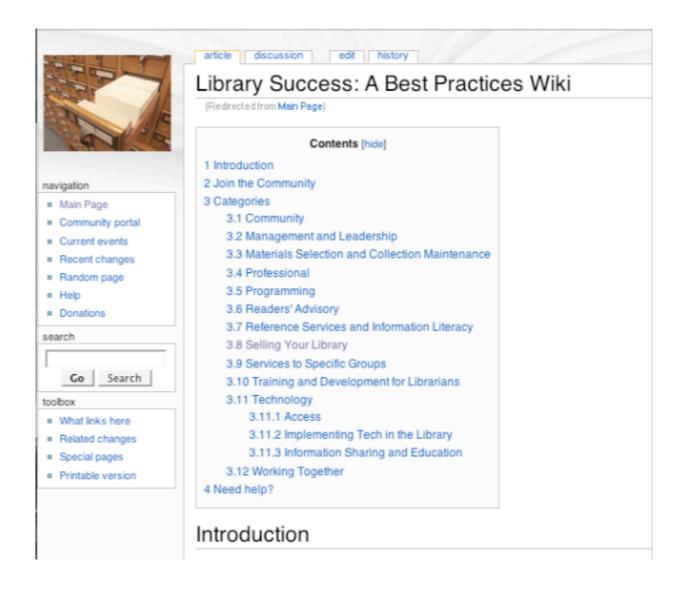














## **Notes From an Eclectic Library**

Musings on the public library life, librarianship and future trends and technologies.

Monday, December 28, 2009

## End of year thoughts

In another forum, I was asked:

You have a less "books=sacred objects" view than many of the people we know in common. Would you say your view is common among librarians of tour acquaintance, or are you an outlier there (too)? Have you always felt that way about books or did you come to it along the way?

Excellent question. To be clear, I believe that individual books **can** be sacred objects - important/rare editions, religious texts, original manuscripts, individual inscriptions, etc. - but that the format of any physical manifestation of ideas isn't sacred in and of itself. Books are ultimately just collections of glue and paper and cloth; it's the concepts they hold or the meaning we imbue them with that can make them sacred.

In particular, I believe that everyday books are meant to be engaged with, interacted with and responded to. For someone



### A little bit about me

An 'early majority' player in technology diffusion model. Eclectic in tastes and output.



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